



Dorset Innovation Hub Lived Experience Community

Role Description

People who use health and social care services are in the best place to help design and improve them. We use the term public involvement to describe involving people and local communities in the planning, prioritising, purchasing, delivery and evaluation of health and social care services.

Role Summary

We would like to develop a community of people with lived experience of using health and social care services, that would be able to support us with several tasks. These may include:

- Attending a one-off meeting
- Attending a one-off event
- Completing a survey
- Helping to develop communications materials (leaflets, posters, etc.)

As a member of this community, you will receive regular updates from us about our public involvement and wider work. You will be invited to put yourself forwards to be involved in the hub's project support work as opportunities arise. You can contribute as much or as little as you like and choose the opportunities that interest you the most.

You need to live in Dorset. It would be helpful, but not essential, if you are able to use a computer to join any online meetings. In addition, it would be helpful, but not essential, if you were able to travel to any in-person meetings. The time commitment would vary depending on what opportunities you choose to be involved with, but we will ensure that the anticipated time commitment is clear when opportunities are advertised.

Being part of the Lived Experience Community, should you attend a one-off meeting or event, you will be reimbursed for out-of-pocket expenses in line with NHS England policy (Reimbursing expenses and paying involvement payments).

We hope to appoint public representatives for the duration of the current funding (ending March 2024).

Background

Dorset Integrated Care System

Everyone in Dorset deserves to live well. That is why our NHS organisations, councils, public services, and voluntary and community partners are working together as an integrated health and care system. This is called the Dorset Integrated Care System. We are joining up to tackle all the things that affect our health and wellbeing, make real changes, and improve things for our communities.

Integrated care is about removing traditional divisions between services, so people and communities get the support and care that they need.

Dorset Innovation Hub

Dorset has received independent charity funding to form a Dorset Innovation Hub. The hub will help health care providers to support faster and more effective uptake of innovations and improvements. This will have long lasting impact for patients and patients' care.

The innovations will help us tackle Dorset's most important health and wellbeing challenges. They can save the NHS time and money. They can improve patient care.

The innovations will help health, social care, and other services in the county such as:

- Housing
- Meet the complex health needs of Dorset's ageing population, health inequalities, and variation in life and healthy life expectancy.

Other important areas will be:

- Help for the workforce
- COVID response
- Winter planning
- Exploring digital innovations.

The hub will also help address inequalities, which have been made worse during the pandemic. It will ensure that new and improved models of care, including digital technologies, do not exclude anyone.

Specifics of the role

Responsibilities

- Contribute your lived experience expertise
- Advocate / represent patients, carers, and the general public in the activities of the hub
- Observe the hub's public involvement commitments to
 - Shared decision making to promote & protect the public interest
 - Value shared working
 - Support inclusion, making sure no one is excluded from decisions
 - Use plain language
 - Capture and share the difference that public involvement makes

If, in this role, you are attending a one-off meeting, before the meeting you will be sent an agenda and any pre-reading required. As part of this, from time to time, you may also be asked to comment on documents relating to the meeting. A member of the hub will offer you the opportunity to have a pre-meeting to give you the chance to ask any questions before the meeting. You may also ask for a post-meeting debrief. This gives you the opportunity to ask questions or clarify anything that was not clear, and to comment further outside of the meeting. We will also give members of this community training regarding what innovation is and, as necessary, training specific to topics covered by the meetings.

Who are we looking for?

Experience	<ul style="list-style-type: none">- You will be able to speak for yourself and others.- Experience of using lived experience to improve the quality of a service, such as through involvement in health and social care innovation, would be an advantage.
Personal Qualities	<ul style="list-style-type: none">- You will be interested in and committed to improving health and social care.- You will be confident of the value of lived experience to improve innovation- You will be committed to improving health inequalities
Skills	<ul style="list-style-type: none">- You will need to have good communication and interpersonal skills and display empathy.- The ability to understand, with some guidance, the complexities of health and social care delivery and innovation in Dorset would be an advantage.
Practical requirements	<ul style="list-style-type: none">- The ability to use email, Microsoft Office and join virtual meetings would be an advantage.

Appointment process

If you are interested in joining us, we ask that you submit your interest on a form, answering basic questions about your experience and values. If you prefer, you can organise a phone call where a staff member will capture your answers for you.

You will then be invited to an informal chat, to receive more information about the hub and discuss your interest in the role in more detail.

I am interested, what next?

To register your interest in supporting the Dorset Innovation Hub please complete the following expression of interest form: <https://forms.office.com/r/yLrnH9AqXK>

If you have any questions, please contact the Wessex Public Involvement Network* PublicInvolvement@uhs.nhs.uk.

Expression of interest to be submitted by **30th September 2022**.

*The Wessex Public Involvement Network is supporting the Dorset Innovation Hub with the Community Panel. This network is hosted at University Hospital Southampton. Wessex includes Dorset, Hampshire, Isle of Wight and South Wiltshire.