# Dorset ICS Innovation Hub (DIH) – Overview 21st September 2022



#### **Overview**

The Dorset Innovation Hub (DIH) is one of four Health Foundation Adoption of innovation Hubs. The DIH is a partnership of all Dorset health and care organisations (see next slide) that **provide expertise to spread and adopt innovation across** Dorset and throughout Wessex

Funded for two and a half years to establish and **imbed a** sustainable innovation impact and culture in Dorset (funding ends April 2024).

In this overview, we outline how the Dorset Innovation Hub (DIH) works within the system to develop a sustainable innovation culture and impact in Dorset. This is as a legacy of the Health Foundation funding. Life continues to not be normal at the moment, we are working in an agile way to ensure the Dorset Innovation Hub is **relevant and legitimate** and continues with buy in from all partners with the **energy and enthusiasm** to meet the evolving changes in Dorset.



- How the hub works page 2
- System partners page 3
- What we do page 4
- Defining health and care innovation page 5
- Developing the impact communications page 6
   and partner organisations page 7
- Impact, learning and achievements page 8 and 9
- Examples of proven innovation and implementation national and local page 10 and 11
- Key priorities for the next six months page 12





## **How the Dorset Innovation Hub works**





- Fully integrated into Dorset ICS, enabling innovation to connect with the detail of our system priorities and meeting the needs of all people in Dorset. The DIH is one of the vehicles to deliver the four ICS priorities:
  - improve outcomes in population health and healthcare
  - tackle inequalities in outcomes, experience and access priorities and operational planning guidance
  - enhance productivity and value for money
  - support broader social and economic development
- People with lived experience, our staff and our wider population are central to the success of our Hub.
- Focus on "Deploy" adapt, adopt and spread proven innovation recognising we work as a system within complementary threads:
  - **Discovery,** e.g. clinical research / inventive innovation
  - Develop, e.g. inventive innovation / clinical research / QI
  - Deploy, e.g. spread and adopt innovation / QI / clinical audit
- Established collaborative working with our colleagues in quality to ensure effective working with the complementary golden threads of quality to ensure improvements for our people. This includes clinical research, inventive innovation, QI and clinical audit.







## What we do





**Programme group** - Representatives from all partner organisations who oversee the development of the programme, receive project updates, risks, issues and mitigating factors and quarterly performance reports.

- Innovation core team are small but perfectly formed!\* and:
  - Provide facilitative innovation advice and support (priority projects) working with the project sponsor and clinical teams
  - Support work towards the strategy inc. e.g. education programme, governance
  - Provide practical support including learning from experience

#### **Programme Group**

**Prioritised balanced programme.** Our work programme has been developed to ensure our work in focused on improving peoples care, outcomes or experience. This includes:

- Local priority call 2021/22 what is the need, e.g. malnutrition in aging people
- Local priority call 2022/23 levelling up and spread of excellence (initiating Sept 2022)
- National must do Medtech Funding Mandate (MTFM), e.g. Placental Growth Factor
- National should do INHIP (Innovation national health inequalities Rapid Uptake Produc (RUP)
- Doing now and need to spread
- Would like to do inc. inventive



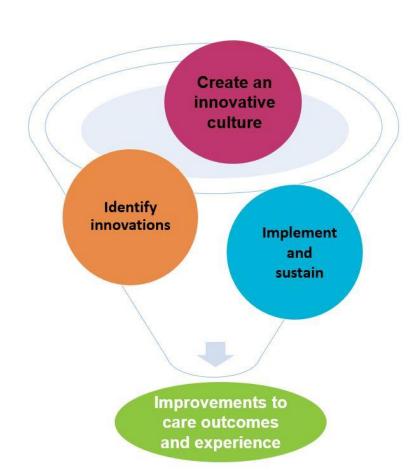






# Defining health and care innovation





"Innovation is often talked about as the way in which we can meet these challenges and take these opportunities, but there has sometimes been a lack of clarity around what innovation means and how to do it well".

We utilise the Accelerated Access Collaborative (AAC), NHSE, Care Quality Commission (CQC), NICE and partners paper 'Enabling innovation and adoption in health and social care - Developing a shared view' (Feb 2021) six principles and definition of innovation:

"the **term innovation** to cover both **invention** (creating new ideas, products, services or models of care) and **adoption** (implementing what has worked elsewhere)".





# **Developing the impact - communications**

Innovation

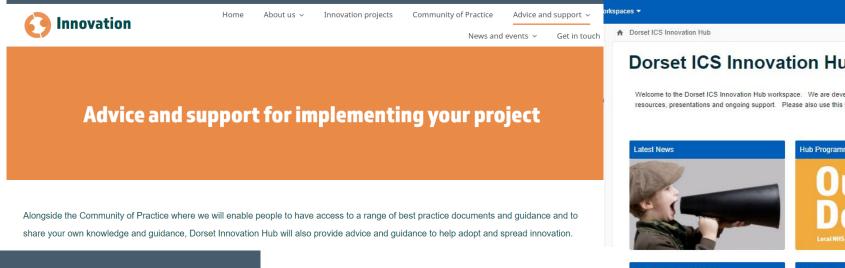
Underpinning our Communication Strategy, we have:

Your local NHS and councils working together

Developed our Dorset website (public facing front door): <u>Innovation – Our Dorset ICS Innovation</u>

- Key information inc: about us, innovation projects, resources, training, advice and support
- FutureNHS platform. 3 levels: core team; programme group (PG) and community of practice















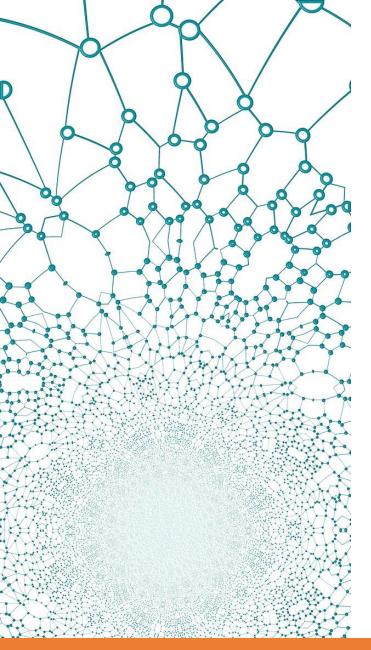






3 November 2021

Beneficial Changes Network — Annual Improvements Submission 10 September 2021





# **Developing the impact – Partner Organisations**

**Key points** We work as a system team with staff from partner organisations working with us to take forward projects (in-kind funding) and imbed innovation in their organisation. We call this 'developing the impact'.

- Evolving approach moves to focus on imbedding innovation within partners organisations with key questions including:
- Who supports innovation?
- Links and involvement with DIH?
- Resources available incl. partner platform,
- Raising awareness and support available
- Case studies and impact reports
- Spreading the word and comms links
- Developing the understanding within partner organisations, increasing involvement and awareness, developing the impact and building the networks across the Dorset system



## Impact, learning and achievements



Building on our first update report which outlined the framework and approach of the DIH, the following key achievements, impact and

learning during (Feb to July) include:

Sarah @ChessellSarah · Apr 27

Great to have the #DorsetInnovationHub team together for our first #development day and it was face-to-face Thank you to @WessexAHSN for hosting us for the day and to the amazing Christina Cornwell @Innovation\_Unit for facilitating the session #teamwork #systemwideworking



 Xatherine May and 9 others

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Delighted to be part of todays @WessexAHSN #innovation insight, integration and delivery in Wessex visit by the IRLS team. Opportunity to showcase #dorsetinnovationhub and network with wider colleagues inc. Matt Whitty @AACinnovation and @Alanbetts5 @NicolaBentAHSN



Thrilled to be delivering our first #DorsetInnovationHub fundamentals training session with @joesladen @Robert\_I\_Hull the wider team Great morning session & looking forward to afternoon sessions on implementation, project management & evaluating innovations. #ToolTeamRoutine

@ChessellSarah



- Ensuring Dorset Innovation Hub relevance, legitimacy, energy,
   enthusiasm continues with the evolving changes in Dorset including move to NHS Dorset and priority workstreams.
- Workstreams moved to business as usual inc. communication,
   Community of Practice, horizon scanning and triage.
- Representation of public and patients (citizens) by the Voluntary
   Community Sector Assembly within the DIH.
- NHSEIs IRLS (Innovation, Research and Life Sciences) team visit to Wessex AHSN. Presented the collaborative system work of the DIH: Key Reports & Documents – Innovation (ourdorset.org.uk)
- Core team development day with Innovation Unit. Incl. getting to know one another, our visions values and priorities, innovation adoption, horizon scanning, fidelity and flexibility, stakeholder mapping and pitch.
- **Community of practice** revised programme launched, including themed discussion and questions to friendly panel of experts.
- **Developed an innovation education programme** employs a dosing matrix to help build knowledge from basic awareness to in depth skills.

## Impact, Learning and achievements continued/...

- Developed processes that enable health and care innovation to connect with the detail of our system priorities, meeting the needs of all public and patients (citizens).
- Developed process for integral public and patient involvement (PPIE). Developed role description and advert live end July.
- Development of clinical lead role Appoint replacement clinical Lead. Advert live end July 2022.
- Approved system wide use of the AAC definition of innovation, enabling clarity and **support** for those that are involved in innovation. Work to being taken forward to cascade and develop impact - through partner organisations / public website.
- **People focused benefits realisation**, inc. outcomes, experience, length of stay and access. BR included in project initiation document including key performance indicators.
- Published first two editions of innovation newsletter: Newsletters Innovation (ourdorset.org.uk)
- MedTech Funding Mandate (MTFM). Developed processes including, standard operating procedure, benefits realisation template. Developed sustainability processes, process to assess against NICE guidance, undertake clinical audit and template case study which is being piloted.
- MTFM funding agreed with NHS Dorset £1.2 million





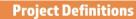












be difficult to navigate and the activities will be overseen and supported by different teams/departments. In order to help clarify these distinction we have created the following simple guide



















# National example of a proven innovation and implementation

**Description:** HeartFlow FFRCT estimates fractional flow reserve from coronary CT angiography (CCTA) for patients with stable, recent-onset chest pain, therefore avoiding invasive investigation and treatment.

## Patient benefit (as stated by NICE):

- Replaces need for an invasive procedure in a specialist cardiology procedure suite.
- Reduced length of stay.
- Reduced hospital visits as multiple diagnostic tests such as exercise tests and stress tests are not required.
- Faster diagnosis.
- Reduced waiting times for patients waiting for a procedure in the specialist cardiology procedure suite.

## **Implementation in Dorset:**

- Mandated by NHS England from 1st April 2021
- Poole and Bournemouth Hospital sites early adopters (pre-mandate)
- Dorset County Hospital assessing and moving to implementation







# Local example of proven innovation and implementation

**Description:** Dorset Covid Oximetry at home (CO@H) model is a primary care led service, providing a system wide, reactive, and proactive model. Daily on boarding of patients from all GP settings, urgent care and ED into a single telehealth hub, located within Dorset Health Care, provides Dorset with the first system wide coordinated response to caring for people with Covid, promoting self monitoring and escalation quickly on deterioration.

#### Patient benefit:

- CO@H team identifying deteriorating patients and improving outcomes.
- Delivery across Dorset demonstrated immediate benefits during COVID-19, supporting clinicians to remotely monitor their patients effectively and efficiently.
- Dorset fast adopter and actively led and contributed to regional and national forums, sharing insights, developing resources for benefit of the wider NHS.



#### **Implementation in Dorset:**

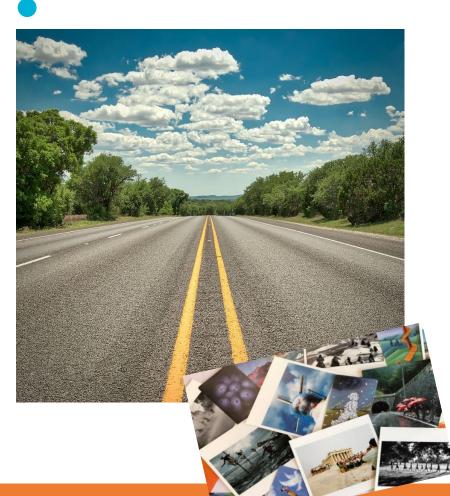
- CO@H model accessible to all 18 primary care networks (PCNs) and the three acute trusts within Dorset.
- Expected that, remote monitoring and digitally enabled pathways will be of a huge benefit to Dorset's population to support individuals living with long-term conditions beyond Covid and will be a fundamental component of future care delivery models soon, making inhealthcare a sustainable and adaptable innovative solution.





## **Key priorities for next 6 months**





- Further develop the sustainability of innovation in Dorset (developing the understanding within partner organisations, increasing involvement and awareness, developing the impact and building the networks across the Dorset system)
- Partner organisations develop Innovation platforms (intranet)
- Innovation education programme. Further development to finalise phase 1
- Work programme 2022/23 Levelling up and spread of excellence open call
- Further develop community of practice in order to support growth of this domain
- Development of DIH Summit (showcase event) Spring 2023
- Evaluation workstream inc. dimensions of complexity
- Appoint replacement clinical Lead DIH
- Appoint PPIE reps
  - MedTech Funding Mandate products 2021/22 and 2022/23 continue review and implementation working with clinical and operational teams
- **Benefits realisations** pilot template