



Dorset Innovation Hub Progress Report for the Health Foundation 23rd January 2023

Part A – Progress update

- Update on progress against project plan inc. risks. See slide 2 and appendix Q3 2022/23 report
- Timeline against deliverables. See slide 2 and appendix Project Plan and scope for local evaluation See slide 6 & 7
- Key priorities for the next 6-months See slide 5

● Part B – Budget

Update on budget inc. actual spend to date. See slide 8 and appendix - Budget report

Part C – Reflections and Insight

- Learning and achievements. See slide 11-13
 - Communications. See slide 14
 - Key messages See slide 15





Part A - Progress Update



Overview

In this our third progress report, we outline updates on the key achievements and areas of work that realise the sustainability of the Dorset Innovation Hub. With the evolving changes in Dorset, we have ensured we are fully integrated in the Dorset ICS, enabling innovation to connect with the detail of our system priorities and meeting the needs of all people in Dorset. We have ensured relevance, legitimacy, impact, energy, enthusiasm and together we have achieved delivery of many of our objectives to develop a sustainable innovation culture and impact in Dorset.

Recognising we continue to develop a number of workstreams, we are well along the path to 'establishment'. It's a privilege to work with partner organisations and through 'developing the impact' promote innovation activity, and see the building connections and capability. We do this together. We have had many conversations, we are listening to feedback, learning from one another, and are proud to continue to develop our impact with clear focus on Dorset priorities.



- **Update on project plan.** Up-to-date project plan, held centrally on Celoxsis outlines timelines of deliverables. Good progress against actions with minimal slippage inc. education programme, evaluation, PPI, second work programme. See appendix for full details.
- Work programme 2021/22 (area of local need): Malnutrition in ageing people (MaP) programme progressing. DIH providing advanced facilitative support working with the clinical lead Dr. Andrew Dean and members of the MaP steering group with representation from all key stakeholders across Dorset. See update on slide 3.
- Work programme 2023/24 (spread of excellence): Open call currently with partner organisations. See update on slide 4.







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Adopting Innovation Learning and **Support Sessions**

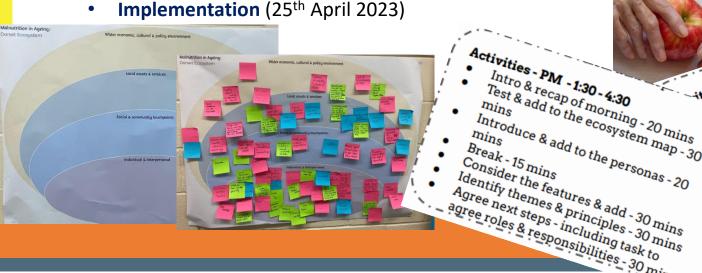
Dorset Innovation Hub Development Day

Needs and Identification: Malnutrition in Ageing People 16 November 2022

Malnutrition in Ageing People Development Day

Utilising the DIH priority malnutrition in ageing people (MaP) project as a 'live and real' thread, three development sessions will be run by the DIH and facilitated by the Innovation Unit with key stakeholders in this area:

- The first session Needs and identification, was run on the 16th Nov 2022 in Dorchester where the ecosystem was mapped, personas, themes and principles developed. Next steps agreed in principle for discussion at the MaP Steering Group
 - Also used as networking and development opportunity for the core team and programme group members.
- Further sessions include:
 - **Identifying the innovation** (22nd Feb 2023)
 - **Implementation** (25th April 2023)

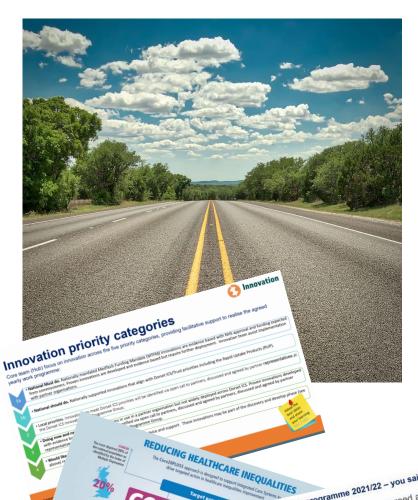


Intro & recap of morning - 20 mins to the day - 20 mins mapping - 1hr - all ns 30 mins groups (2-3 Test & add to the ecosystem map - 30 features of potential opportunity ains what's happening next -inc ams what a nappening next steps e.g. orizon scanning 10 mins

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Work programme 2023/24 - Update and call





Presentation to programme group 26th Sept 2022 overview of:

- Innovation priority categories
- Work programme 2021/22 you said, we did
- Work programme 2021/22 Status of projects, overview of themes and learning points
- Work programme 2023/24 spread of excellence open call

Following discussion, approved T&FG recommendation to:

- Utilise CORE20plus5 health inequalities categories to define innovation that could be implemented and spread in Dorset with PG vote for two innovations to take forward.
- Innovations reviewed against criteria to ensure meets Dorset priorities for health inequality and diagnostic tools to ensure level of readiness in area
- Following further discussion T&FG request for approval:
- Call for 'spread of excellence' (local or national) utilising criteria and meets Dorset priorities for health inequality approved by PG November 2022.
- Call sent out to all DIH partners deadline 14th February 2023.

 Innovation

 Work programme 2021/22 Overview themes and learning points

 Overview point out of the partners, the programme group approach fire submitted in making for open call in the partners, the programme group approach for the programme gro

Part A – Key priorities for next 6 months





Sandra Courtiour @SCourtiour · 17h

Fantastic job opportunity with #DorsetInnovationHub. Support the adoption of innovations to improve care & outcomes for Dorset residents. Gain experience of working across the Dorset system to assist & influence change in the health & care sector. healthjobsuk.com/job/v4967139



Innovation Adoption Project Manager

Would you like to support the adoption of innovations to improve care and outcomes for the residents of Dorset?

Are you interested in working across the Dorset system to assist and influence change in the health and care sector?



For further information & application details visit:

https://ourdorset.org.uk /innovation/news/

> Closing date 12 February 2023

- **Developing the impact** Developing the understanding within partner organisations, increasing involvement and awareness, developing the impact and building the networks across the Dorset system
- **Innovation education programme.** Update and deliver fundamentals of innovation training (face to face / virtual)
- **PPI representatives** further recruitment, training and inclusion in workstreams.
- **Benefits realisation** take forward priority elements, inc. clinical audit
- **Community of practice** review and approve strategy and confirm forward plan activities.
- **DIH Summit** showcasing using innovation to improve the outcomes for people in Dorset (local and national keynote speakers and developmental workshop (11th May 2023))
- Work programme (priority need) 2022/23 continue work on malnutrition in ageing people and palliative care.
- MedTech Funding Mandate products 2021/22, 2022/23 continue review and implementation working with clinical and operational teams
- Work programme 2023/24 (spread of excellence) Open call, approval by PG and take forward prioritised initiatives





Part A - Progress Update - local evaluation



Key progress made since August 2022:

Commenced data collection phase, including:

- Continued development of participatory systems mapping and use of mapping approaches with senior informant interviewees.
- Distributed Wessex AHSN Attitudes to Innovation Survey (ATIS) to the Dorset ICS workforce (first distribution)
- Conducted senior informant interviews and interviews with leads of the local priority call submissions in 2021
- Identified internal data collectors to record DIH attributable events, developed data collection form and conducted training
- Identified and commenced data collection on two tracer cases:
 - I. The adoption and spread of MedTech Placental Growth Factor diagnostic test for preeclampsia supported by DIH
 - II. Tracing the decision-making processes to identify innovative solutions to the complex problem of malnutrition in aging people facilitated by DIH
- Drafted protocol for Social Network Analysis in progress. Change of personnel undertaking SNA has delayed progress, however, an SNA expert Emily Rowe has agreed to support this work.



Evaluation challenges and risks are:

- Obtaining sufficient interviews due to pressures on workforce
- Gaining an adequate response to the ATIS will require additional innovative distribution approaches
- Collecting sufficient data from internal data collectors due to competing work priorities and commitments
- Collecting data timescales limited for provisional 3rd innovation tracer case





Part A - local evaluation - Plans for the next 6 months



Egocentric mapping tool



Key evaluation tasks for Jan-June 2023:

- Continue with 1st ATIS distribution and produce analysis of data
- Seek additional informant interviews, undertake initial analysis
- Commence Social Network Analysis data collection and develop preliminary model
- Commence internal data collection January 23
- Continue tracer case data collections
- Commence documentary review

Dorset Innovation Hub: TRACER CASE STUDY 1
Implementation of the PLGF test for preterm pregnant
women to facilit pre-eclampsia management

Dorset Innovation Hub Social Network Analysis Proposal V2

Dr Judith Joseph (Senior Research-Enterprise Fellow, University of Southampton) and Dr Jackie Chandler (Evaluation Lead and Evaluation Manager, Wessex AHSN) on behalf of the Evaluation Working Group



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organisational structures most relevant to the DIH objectives and

activities within your sphere of influence



Part B - Budget





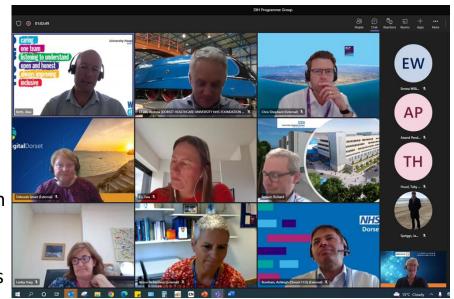
Update on budget inc. actual spend to date (see appendix for full details) key points:

- Total reconciled expenditure for the programme up to 31st January 2023 is £224k
- Underspend of £69k (due to staff vacancies and unable to recruit on two rounds advertising. Currently out to advert for band 6 Innovation Adoption Manager).
- Variation in contract with additional monies for patient and public involvement approved (£5,625)

Planning for sustainability of your hub beyond 2024

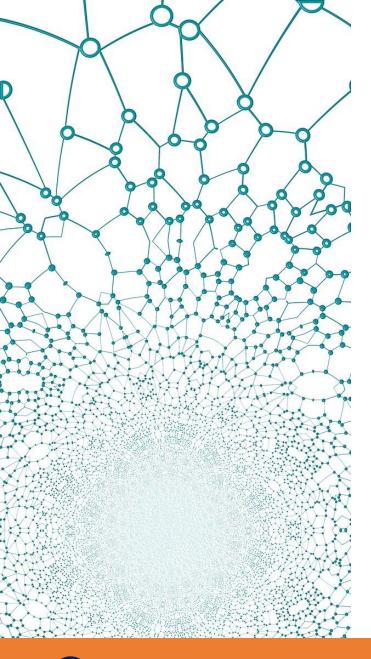
Dorset Innovation Hub partners agreed that if we were unsuccessful in being awarded this Health Foundation grant that there was a need and desire to continue to take forward. As such we have built the Dorset Innovation Hub foundations be they governance, developing the impact (capacity and capability) and focus on Dorset priorities) in a sustainable self perpetuating way.

We are at the start of our journey. Working together as a system, our sustainability is being established through 'developing the impact' (see slide 10 & 11). We work as a system team with staff from partner organisations facilitating innovation capability within their organisations, working with us to take forward projects (in-kind funding) and imbed innovation in their organisation. With new members joining us, our partnerships evolve and this approach increases capacity and capability, enables and empowers and develops an innovation culture and sustainable adoption of innovations in Dorset.











Part B – Developing the impact

We work as a system team with staff from partner organisations facilitating innovation capability within their organisations, working with us to take forward projects (in-kind funding) and imbed innovation in their organisation. We call this 'developing the impact'.

Evolving approach moves to focus on imbedding innovation within partners organisations with key questions including:

- Who supports innovation?
- Links and involvement with DIH?
- Resources available incl. partner platform (staff facing information on their intranet)
- Raising awareness and support available
- Case studies and impact reports
- Spreading the word and comms links

Developing the understanding within partner organisations, increasing involvement and awareness, developing the impact and building the networks across the Dorset system

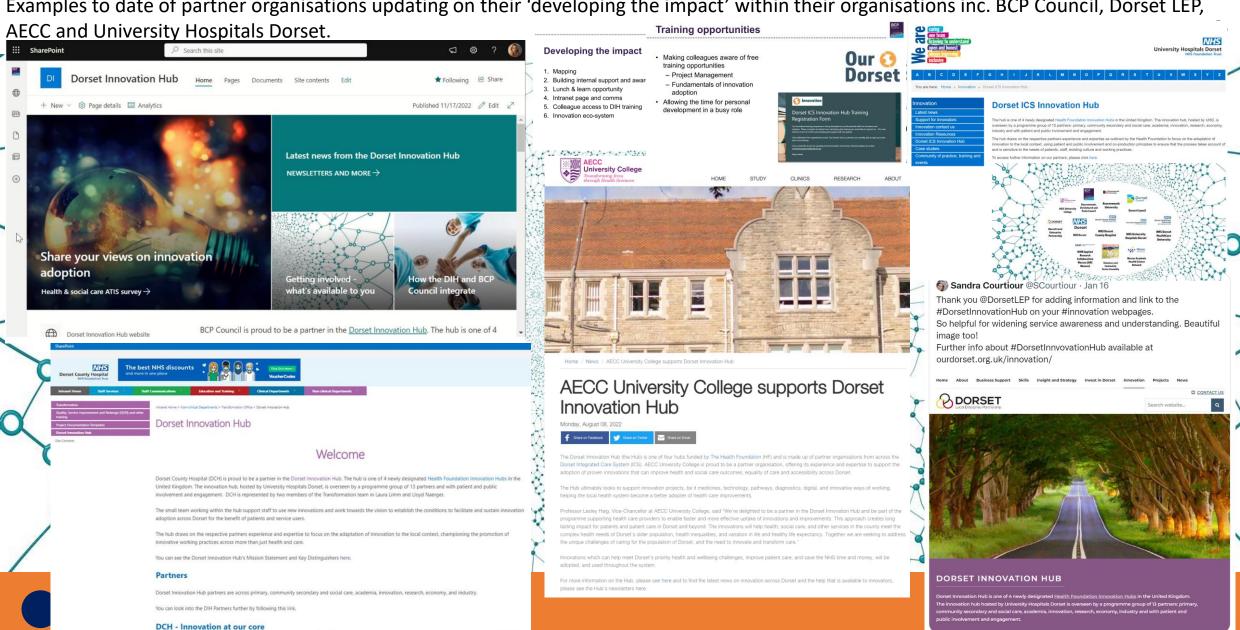
Programme group have a standing agenda item enabling partner organisations to update on development of impact within their organisation. Examples to date include (see screenshots next page)



Part B – Developing the impact

Innovation

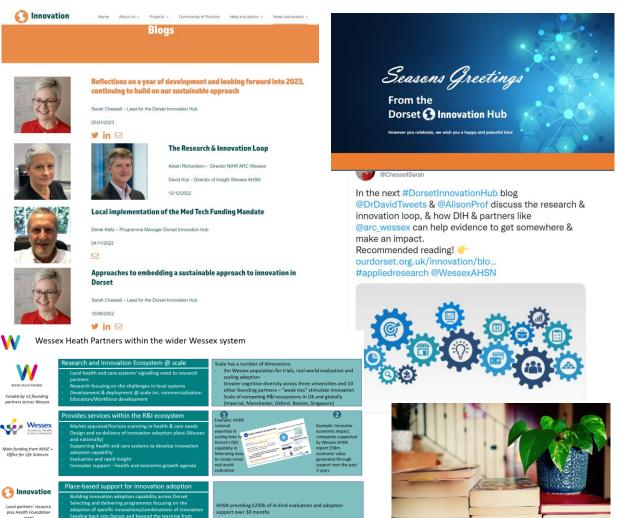
Examples to date of partner organisations updating on their 'developing the impact' within their organisations inc. BCP Council, Dorset LEP,



Part C - Learning and achievements



Building on our third update report (July 2022), the following key achievements, impact and learning during (August 22 to Feb 23) include:



- **Published blogs inc.** 'The research and innovation loop', 'local implementation of MTFM' and 'Reflections on a year of development and looking forward into 2023, continuing to build on our sustainable approach' Blogs Innovation (ourdorset.org.uk)
- Patient and public involvement. Three PPI reps appointed in line
 with DIH processes and NHS England guidance. Initial 'getting to
 know you' and introduction training delivered and payment system
 established. Two reps will be shortly participating in the Evaluation
 Working Group, all three reps in the malnutrition in ageing people
 work programme and one rep participated in the Innovation Unit
 Coproduction Learning Event (see slide 12).
- Comms established timetable of events, activities, community of practice and training programme.
- 'Wessex Heath Partners within the wider Wessex system and DIH'
 presentation to programme group (Nov 2022): Recognised DIH clear
 remit working with partners to deliver implementation of prioritised
 proven innovation within Dorset and is a vehicle to deliver the four
 ICS priorities. Recognised synergies between work of DIH, Wessex
 Health Partnership, Wessex AHSN, NIHR Wessex ARC.

Adopting Innovation Programme Learning Event

Adapting and Adopting Innovation through Co-production and Participation

Tuesday 24th January 2023 11:00 am - 4:00 pm (arrival from 10:30 am)

The aim of this event is to help build the confidence to lead and support more co-productive and participatory approaches to innovation adoption. We hope that this will be timely as each of the hubs part of The Health Foundation's Adopting Innovation Programme embarks upon adoption projects, working closely with other adopters in their local systems. We hope participants will leave the event feeling inspired and energised, with some practical tips and tools for connecting more deeply with the views and experiences of citizens, patients and staff, and stepping into a "test and learn" mindset and way of working.













Part C - Learning and achievements continued/...

- Delivered the 'Community of Practice Learning from the Covid pandemic '- 14th Dec 2022. Focus on how we learnt to innovatively do things differently due to the Covid pandemic inc. Three local case study presentations:
 - Automation Roadmap, NHS Dorset
 - Implementing a front line response to Covid: a local authority view, BCP Council
 - Covid Care@Home, NHS Dorset
- Delivered the 'Fundamentals of Innovation Adoption' face-to-face training (2nd Nov) in Dorchester.
- Benefits realisation. Process and toolkit presented at the Sept core team
 meeting and Nov programme group. Framework accessible for use across training
 and project support inc. project initiation document and key performance
 indicators, e.g. outcomes, experience, length of stay and access.
- Published our third innovation newsletter: <u>Newsletters Innovation</u> (ourdorset.org.uk)
- MedTech Funding Mandate (MTFM). Established processes including, SOP, benefits realisation template, finance mechanisms and reporting activity. Established sustainability processes, process to assess against NICE guidance, undertake clinical audit and first case study published for placental growth factor test (PLFG).
- MTFM funding agreed with NHS Dorset £1.2 million 2022/23 and currently forecasting activity for 2023/24.

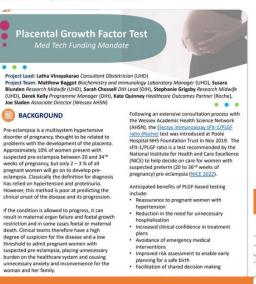




Sandra Courtiour @SCourtiour · Nov 10, 2022 ···

Pleased to share the #dorsetinnovationhub case study of the implementation journey @UHD_NHS for placental growth factor (PLGF)-based testing. Great example of teams working together to deliver med tech funding mandate products to service users.

ourdorset.org.uk/innovation/pro...









Communication Update - Q3 2022/23



Progress since last period

- Comms activity to promote the 'Attitudes Towards Innovation Survey'- component of DIH evaluation
- Developing use of LinkedIn as a communications channel
- Presentation of updated comms stakeholder mapping table to Programme Group (29 Nov)
- Publication of two more Dorset Innovation Hub blogs
- Comms activity relating to recruitment, Community of Practice, Fundamentals training, DIH summit
- Third DIH newsletter published Dec 2022 https://ourdorset.org.uk/innovation/newsletters/
- Innovation platform for partner organisations progressing

Engagement with comms activity - Twitter & LinkedIn posts #DorsetInnovationHub

117 posts during Q3 2022/23 covering:

- World Values Day
- Malnutrition Awareness Week
- · PLGF case study publication
- · Dorset Innovation Hub Summit 'Save the Date!
- Welcome to Dorset Innovation Hub PPI reps
- · 'Season's Greetings'







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Social Media Analytics - Q3 2022/23 Twitter LinkedIn 13 No. of Tweets 104 No. of Posts 9029 **Impressions** 29506 **Impressions** 1432 **Engagements** 147 Engagements 541 Likes Reactions 209 213 Comments Retweets 24 Replies Reposts **URL clicks** 113



326

Detail expands





Key communications next steps

- DIH Summit 11th May 2023 event planning and comms in progress and will continue to be a key area of focus and activity over the next 5 to 6 months
- Finalise strategy for Community of Practice inc. how we utilise Future NHS platform and revision of structure / approach to these events
- Development of 2023 training programme and associated advertising / comms plan to support
- Case study development and addition to Our Dorset platform
- Creation of a Dorset Innovation Hub 'pop-up' banner

Community of Practice

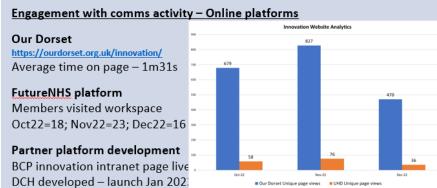
- 'Learning from Covid' Community of Practice event held (online) 14 Dec with 24 attendees
 - Included 3 case study presentations from BCP Council & NHS Dorset
 - Included Q&A panel discussion
 - Evaluation: all 'Strongly agree' or 'Agree' session well delivered
 - Evaluation: all 'Extremely likely' or 'Likely' to recommend event
- CoP Strategy in development
- CoP event schedule: Mar 23 Jun 23. Sept 23. Dec 23





Fundamentals of Innovation Adoption Training

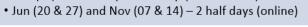
- First in-person session delivered 02 Nov 22
- · Held at Vespasian House, Dorchester
- 26 attendees expected with 14 attending
- Majority of attendees from Dorset County Hospital (n=5) followed by AECC (n=2), Wessex AHSN (n=2), University of Southampton (n=2), NHS Dorset (n=1), University Hospitals Dorset (n=1), and Midlands and Lancashire CSU (n=1)
- Majority of attendees heard of training via 'Manager' (n=6) followed by 'Word of Mouth' (n=4) and staff bulletin (n=3)
- Training plan agreed for 2023
 - 04 Apr (East Dorset) and 28 Sep (West Dorset) Full day (in person)









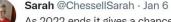


Part C – Key messages



What lessons have you learned, to date, about what is needed to support and enable local change from the implementation of innovation? And is there a developing sense of the hub's unique role in this?

- It's not easy implementing innovation. One key element we advocate and encourage is do less innovation initiatives, ensure they are priorities and do them well so they are sustained.
- We have had many conversations. A year where each workstream, process or project has needed development and many exploratory conversations. The outcome is an established pragmatic approach which simplifies, minimises red tape, enables innovators and implementers, and safeguards those that use our services.
- We recognise that individuals are at different points in their innovation journey and we need to nurture and support at a pace that is right for them.
- We said we would support adoption of innovation in health and care and wider. Together we are ensuring we have a diversity of work and case studies that bridges all these elements, an example being a case study on 'Implementing front line response to Covid 19 a local authority view'. Led by BCP Council, Together We Can (TWC) is an innovation pathway working in close partnership with public, private and voluntary sector organisations as well as community groups and residents who have offered to help and support to vulnerable people in the conurbation during the pandemic. Our projects Innovation (ourdorset.org.uk)



As 2022 ends it gives a chance to pause & reflect on the #DorsetInnovationHub work ourdorset.org.uk/innovation/blo...

Central 2 the year has been collaborative working, so a huge thank you to all partners 4 your constructive challenges, determination, encouragement, advice & enthusiasm.





What elements of your hub have been working well? Which elements have been more of a challenge? What did you not expect that has had a positive or a negative impact?

- We have strengthen our innovation system working, building and developing relationships with our partners across Dorset. We have had to be agile, working mainly virtually, and it is credit to all those involved that we have had developed working relationships with a real team spirit and building a universal language and common purpose.
- Staff changes, and inability to recruit a senior innovation manager and innovation manager despite two rounds of interviews and during a time of significant development has meant that we have re-adjusted work programmes to elongate deadlines.





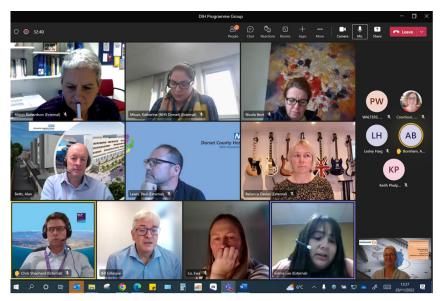
Part C - Reflections and Insights - Programme Feedback



How have you found the design of the programme to date? Is there anything you would suggest we alter?

The design of the programme to date has provided a unique opportunity for Dorset to take forward its ambition to improve the successful sustainable adoption of innovation. Points for noting or consideration include:

- Design has allowed flexibility to evolve work in a way that support the needs of Dorset.
- Further impact and learning could be gained by increased number of learning events and increased time with the Innovation Unit, and the Health Foundation's partners.
- Grant is being undertaken at a time where life is not normal at the moment and it is felt it should be noted that this will affect the overall impact.
- We will be in an 'established' position by the end of the grant, further time working with the Health Foundation and team would enable us to move to an 'imbedded' position.





How have you found the support provided by the Innovation Unit?

The Innovation Unit's support to the Dorset Innovation hub and the other three hubs is fundamental. Through peer coaching, live project support, learning events and one to ones they have nurtured and unlocked barriers (be they theoretical or actual) and have provided practical support, development and tools to utilise.

How have you found your relationship with RAND?

- The Wessex AHSN team for the Dorset Innovation Hub meet quarterly with members of the RAND Hub evaluation team. All hub evaluations update on the current progress of their evaluations. These meetings have been helpful in sharing and gaining insight into other Hub evaluations.
- We have observed that RAND are responsive to feedback from the individual hub evaluation teams, including a suggestion to map data collection across all of the hubs' projects which informed their evaluation protocol and plan.
- We are awaiting confirmation of what data will be required from the local evaluation for their evaluation purposes.