

INNOVATE

Dorset ICS Innovation Hub Newsletter

EDITION 4: MARCH 2023

Welcome to the March 2023 edition of the Dorset Innovation Hub newsletter.

In this our March newsletter, there is a welcome promise of spring in the air. If you aren't already aware, the Dorset Innovation Hub is one of four hubs funded for 2.5 years by the Health Foundation to implement prioritised proven innovation in a sustainable way to improve the outcome and experience of service users.

In this edition, we highlight a number of key activities and, as outlined in the recent progress report for the Health Foundation, key points and observations are:

We have strengthened our innovation system working, building and developing relationships with partners organisations across Dorset. We are on a journey and recognise it will take time and ongoing effort to ensure that the innovation culture and impact is realised and continues to be imbedded in Dorset

We understand it's not easy implementing innovation. The key we use is working together as a system and providing support and advice. There are many competing priorities and differing signals from various bodies that mean with limited resources we need to prioritise. We advocate working on a small number of innovation initiatives and ensure they are Dorset priorities. We support implementation working with the clinical and operational team in a way that provides the best opportunities to understand and realise benefits and sustainability.

We respect that individuals are at different points in their innovation journey and we need to nurture and support at a pace that is right for them.

And finally, we achieve this by working together, ensuring that our focus is the needs of the people of Dorset and ensuring those who are using our services are safeguarded.

A copy of the [full progress report \(Jan 2023\)](#) is available on our [website](#). We hope you enjoy reading more about the work that we are doing and please do get in touch if you'd like to find out more.

Sarah Chessell, Lead - Dorset Innovation Hub.

**“What is now
proved was once
only imagined.”**

William Blake



In This Issue

- Adapting and Adopting Innovation through Co-production and Participation
- Blog ~ The Research & Innovation Loop
- Malnutrition in Ageing People Project Update
- Dorset Innovation Hub Summit May 2023
- Innovation Case Study – Together We Can
- Dorset Innovation Hub YouTube Channel
- Fundamental of Innovation Adoption training

Notices

Q Exchange – Funding Opportunity

Q Exchange offers Q members the chance to develop project ideas and submit bids for up to £40,000 of funding.

The theme for this years Q Exchange is *How can improvement be used to reduce delays accessing health and care services?*

The deadline to submit your idea is Tuesday 7 March 2023. Further information is available at [Q Exchange](#)



The Health Foundation Strategy 2023-25 publication

In January 2023 the Health Foundation published it's strategic plan for 2023-25.

Priorities for 2023-25 include:

- Improving people's health & reducing inequalities
- Supporting radical innovation & improvement in health & care services
- Providing evidence & analysis to improve health & care policy

A copy is available at [The Health Foundation](#)



Innovation Unit Learning Event

Adapting and Adopting Innovation through Co-production and Participation

Patients and service users should be seen as a central stakeholder in any change project within health and care services. Involving patients and service users in such projects brings an unique perspective and knowledge base, obtained through lived experience. Inclusion in this way acts to inform and strengthen a project's purpose and direction, as well as maximise potential for sustainability.

However, there can be challenges to achieving this in practice especially when working towards the goal of full representation and true joint decision making. Therefore, to support Innovation Hub's in achieving participatory approaches to adopting innovation, the [Innovation Unit](#) hosted a Learning Event on 24 January focused on co-production.

During the day, hub's were encouraged to stretch thinking about how approaches to co-production could be improved, whilst practical guidance was provided on 'how to do' co-production. Presentations from the [Co-production Collective](#) provided practical examples, together with demonstratable value added to a project. Mindsets were examined as perceived values and challenges were raised and worked through.

We were delighted that the Dorset Innovation Hub (DIH) were represented at this event by core team members from Dorset HealthCare, Wessex AHSN, and University Hospitals Dorset together with colleagues from the BU PIER partnership, Wessex PIN and a DIH patient and public involvement (PPI) representative.

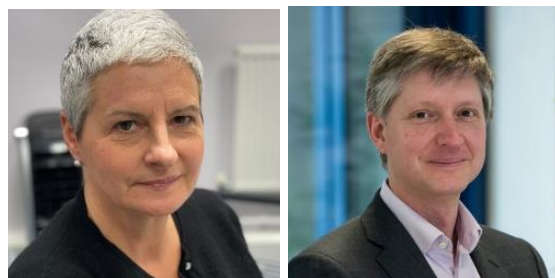
Patient and service user involvement is a priority for the DIH, and we are at the early stages of developing this element of our work. Currently we have three PPI reps supporting the work of the DIH, which includes involvement in the Evaluation Working Group as well as the Malnutrition in Ageing People project. Our aim is for this work element to expand and mature as the DIH grows, becoming an elemental feature of all innovation adoption projects.



Blog ~ The Research and Innovation Loop

Alison Richardson – Director NIHR ARC Wessex

David Kryl – Director of Insight Wessex AHSN



When it comes to figuring out how to change how we do things in health and social care, there is still the idea in some quarters that this process involves a straight line. In other words, that change follow a simple pattern of designing, testing, and then adopting and spreading new technologies, or ways of organising and delivering care. But in the real world, the process is often more messy, with information from each step ‘forward’ feeding back to earlier steps but also missteps while the system embraces an innovation leading to something completely new. And sometimes an idea just takes off! In health and social care, we broadly use the words ‘research’ to describe the discovery of new things or knowledge generation and ‘innovation’ to talk about taking research discoveries and developing useful products or processes out of them. In the Dorset Innovation Hub, the different partners, like ARC Wessex, work with each other in this research and innovation loop.

The idea of a research and innovation loop is not new. As something recognisable to modern eyes, we can trace its inception to the Bell Labs, which, in the United States, generated and applied ideas at large scale from the end of the 19th century to the middle of the 20th. Its innovations, spanning theories, technologies, and international use, laid the basis of many of our modern economies.

An important lesson from this long history is that different types of people and teams are needed at different stages of the research and innovation loop. First, there are scientists who need the freedom to think about new ideas without expectations of them being used. Then, applied researchers who, like inventors, use those new ideas to develop a useful process or technology and test them out at a small scale. And finally, innovators who, like engineers, introduce new methods, ideas and or products in the real world to figure out how to make them work for as many people as possible. Importantly, these three groups of people need to work with managers skilled in innovation who shepherd the process and ensure that feedback from the different stages are shared. That feedback is important both for the project at hand and future idea generation.

ARC Wessex fits into this loop by:

- its community of researchers listening to the needs of the health and care system and designing research in response;
- undertaking applied health and care research to generate evidence that can directly supports decision-making about new ways of working; and
- developing resources, tools, and guidance to support health and care organisations make the best use of findings from research and consider how to implement in them in practice.

We do this by bringing together local providers of NHS services, local providers of care services, NHS commissioners, local authorities, universities, private companies, and voluntary and charity organisations. The input from all these parties informs our research portfolio that addresses the specific health or care issues of our region, including Dorset.

In addition, our core management team works to make it more likely that research findings are taken up into practice in several ways. First, our implementation team helps researchers understand that they need to collect evidence about how an innovation is used by people and the effects of factors like different data management systems and building layouts.

Continued on page 4

Second, our education and career development team ensure our early career researchers are prepared to work with system partners and to become decision-makers who are aware of, and put into practice, a mix of applied research and implementation practices. Third, our communication team helps make messages about research and innovation clear for as many people as possible. Fourth, our patient and public involvement team fosters public engagement and enhancing the outreach and impact of research activities and results at different levels.



So, the main take-away is that new ways of working don't follow a simple, predictable path. Evidence needs help to get somewhere and the Dorset Innovation Hub and its partners like ARC Wessex are a vehicle to support the research and innovation loop which, ultimately, is all about improve patient outcomes, staff satisfaction and supporting economic growth.

Local Priority Innovation Adoption Project Malnutrition in Ageing People



One of the local priority projects in the Dorset Innovation Hub (DIH) work programme, is focused on the prevention of malnutrition in ageing people. Malnutrition is a complex and complicated issue, and one which requires a collaborative approach. To support this project a Malnutrition Steering Group (MSG) has been established, chaired by Dr Andrew Dean (Dorset Healthcare), and contains membership from healthcare providers (acute and community), the voluntary sector, local authority, and emergency services.

At the February 2023 MSG meeting, we said a fond farewell to Dr Samantha Taplin as she moves to Wessex Sussex to take up a new post. Sam has been central to shaping and guiding this project in its early stages. Thank you Sam for all of your invaluable advice, energy & guidance; wishing you all the very best for the future.

If you are interested in the topic area and would like to join the MSG, please email the DIH at dorsetinnovationhub@uhd.nhs.uk.

Twitter news



Sandra Courtiour @SCourtiour
Thank you @DorsetLEP for adding information and link to the #DorsetInnovationHub on your #innovation webpages. So helpful for widening service awareness and understanding. Beautiful image too! Further info about #DorsetInnovationHub available at ourdorset.org.uk/innovation/



Sarah @ChessellSarah
Fantastic planning session 4 #DorsetInnovationHub summit inc visit 2 our amazing hosts @DorsetMuseum #innovative space where Victorian meets modern. Attending summit? do explore exhibitions inc Elisabeth Frink & UNMasked #Dorset frontline COVID-19 ourdorset.org.uk/innovation/eve...



Sarah @ChessellSarah
Pleasure to spend time with the #DorsetInnovationHub patient & public reps this week. @SCourtiour & I provided overview of the malnutrition in ageing people project in readiness for them attending 22nd Feb development day #cproduction #serviceusersvoice #workingtogetherasequals



Sandra Courtiour @SCourtiour
Happy International Day of Women & Girls in Science #IDWGS23. #DorsetInnovationHub would like 2 thank the talented & inspirational women who help push forward #innovation in health & care & recognise the contribution made leading the way & breaking down barriers. #Science4All

Sarah @ChessellSarah
Delighted to have opportunity to present our #DorsetInnovationHub implementation of #MTFM approach with @SladenJoe @WessexAHSN as part of wide work with Stuart Monk @AHSNNetwork @VickyPatelSTH @ngjqcan & @YHAHSN Looking forward to 2023 workshops #clinicalaudittoevaluate @NICEComms



Dorset Innovation Hub Summit

Thursday 11 May 2023

09:30 to 16:30

Dorset Museum, Dorchester

The inaugural Dorset Innovation Hub summit is being held on Thursday 11 May 2023 at Dorset Museum (Dorchester).

The objectives of the event are:

- Showcase spread and adoption innovation success in Dorset
- Increase awareness of national initiatives to support adoption of innovation programmes
- Further build an understanding of spread and adoption innovation approaches and methodologies
- Enable the people of Dorset seeking to spread and adopt proven innovation to network and connect
- Increase awareness of spread and adoption innovation, building a universal language

During the morning session there will be national and local presentations from keynote speakers, which include:

Malte Gerhold – Director of Innovation & Improvement, Health Foundation

Patricia Miller – CEO Dorset Integrated Care Board

Christine Cornwell – Senior Associate, Innovation Unit

The afternoon session provides an opportunity for delegates to participate in workshops build around several topics:

- Showcasing implementation of innovation and sustainability of its use
- Understanding the perspectives of people accessing health and care ecosystems
- Practical approached to implementing national innovations and understanding adopters
- Conversation with Malte Gerhold: framed on adopting and spreading innovation



CPD certified



Booking is via Eventbrite.

Please contact dorsetinnovationhub@uhd.nhs.uk with any queries regarding the event.

Innovation

Dorset Innovation Hub Summit

Using innovation to improve outcomes for the people of Dorset

Thursday 11th May 2023 Dorset Museum, Dorchester

Keynote speakers include:

- Malte Gerhold**
Director of Innovation & Improvement, Health Foundation
- Patricia Miller**
Chief Executive Officer
Dorset Integrated Care Board
- Christina Cornwell**
Senior Associate
Innovation Unit

Dorset Innovation Hub partners

09.30	Arrival, registration and networking in marketplace
10.00	Welcome and overview of the day
	Sarah Chessell Lead – Dorset Innovation Hub (DIH)
10.15	Exploring successfully adopting and spreading innovation and where the gaps are
	Malte Gerhold Director of Innovation & Improvement - Health Foundation <ul style="list-style-type: none">• Exploring what we know so far works in successfully adopting and spreading innovation, incl. where the gaps are• Our role in achieving this across Dorset
10.45	Creating an innovative culture with a focus on supporting communities across Dorset
	Patricia Miller CEO – NHS Dorset ICB <ul style="list-style-type: none">• Overview of the Dorset ICS strategy with a focus on supporting communities across Dorset to live their best lives• Creating an innovative culture & co-designing with communities
11.15	Implementation of innovation and sustainability of its use
	Christina Cornwell Senior Associate - Innovation Unit <ul style="list-style-type: none">• Importance of context for successful implementation• Exploring conditions and opportunities for impact and inclusion• Building blocks for sustainable implementation of innovation
11.35	Local innovation presentation – Malnutrition in Ageing People: a full system approach
	Andy Dean Deputy Chief Medical Officer – Dorset HealthCare <ul style="list-style-type: none">• Complexities of the malnutrition in ageing people ecosystem• Working with stakeholders• Coproduction, including working with the VCSE sector
11.55	Implementing nationally prioritised innovations: impacts and perspectives
	Sarah Chessell Lead – DIH <ul style="list-style-type: none">• Role of nationally prioritised innovations in the Dorset system Joe Sladen Associate Director National Programmes Wessex AHSN <ul style="list-style-type: none">• Implementation journey and influencing change• Utilising the power of industry, AHSN networks and the DIH
12.15	Lunch and networking in marketplace
13.15	Key points and reflections on the morning and the afternoon workshops
	Neil Bacon Chief Strategy & Transformation Officer – NHS Dorset ICB <ul style="list-style-type: none">• Why is adoption of innovation so important?• Aligning innovation priorities in Dorset• Embedding innovation into what we do
13.30	Workshop 1 – Showcasing implementation of innovation and sustainability of its use
	Christina Cornwell Senior Associate – Innovation Unit <ul style="list-style-type: none">• Understanding the context of implementation Savannah Fishel Innovation Consultant - Innovation Unit <ul style="list-style-type: none">• Exploring the space, environment and identifying opportunities• Building blocks for sustainable implementation of innovation
14.20	Break to include refreshments and networking in marketplace
14.40	Workshops 2, 3 and 4 (Further details on page 4)
	Workshop 2 Understanding the perspectives of people accessing health and care Community Action Network
	Workshop 3 Implementing national innovations and understanding adopters Dorset Innovation Hub & Wessex AHSN
	Workshop 4 Conversation with Malte Gerhold (Health Foundation)
15.40	Q&A panel discussion
	Chaired by: Neil Bacon Chief Strategy & Transformation Office – NHS Dorset ICB Opportunity to ask questions of our panel on innovation adoption and related topics.
16.20	Closing remarks
	Sarah Chessell Lead – Dorset Innovation Hub
16.30	Networking in marketplace

Fundamentals of Innovation Adoption

Friday 21 April 2023 - 10am to 4pm
AECC University College, BH5 2DF



Join the Dorset Innovation Hub team to further understand the challenges of innovation adoption, develop skills and build knowledge to be better equipped to successfully adopt innovations into practice.

During this interactive 1-day training you will:

- Learn about the key steps when taking forwards an innovation project
- Develop skills in using supportive frameworks & tools
- Use a case study example to test application of learning in a linear journey through the day

Booking via [Eventbrite](#).



Dorset Innovation Hub - YouTube Channel

The [Dorset Innovation Hub YouTube channel](#) was launched in January 2023. This platform is designed to provide accessible resources to facilitate learning and understanding around innovation adoption.

Our first video 'Defining health and care innovation' explores what is meant by the term 'innovation' in a health and care setting. Do watch and let us know your thoughts? More videos coming shortly!



Innovation Case Study

Implementing front line response to Covid 19 – a local authority view

A case study recently added to the [Dorset Innovation Hub website](#), reports on work undertaken to protect the most vulnerable members of society during the pandemic and help those most seriously affected.

The Together We Can programme is an innovation pathway led by BCP Council, working in close partnership with public, private and voluntary sector organisations as well as community groups and residents.

The case study details the adoption journey, the enablers key challenges and learning.



#TogetherWeCan

Attitudes Towards Innovation Survey (ATIS)

What are your thoughts on innovation adoption?

How ready is your organisation when it comes to adopting innovations?

This short survey (5 to 10 mins) will help us to understand how different attitudes impact innovation adoption and could provide vital learning for those promoting innovation to consider going forward.

Please help us to build this understanding by completing a copy of the survey - [ATIS Survey](#)

All views from all staff across the Dorset ICS are valuable and gratefully received. Information submitted within the survey is anonymous.



Contact details:

The Innovation Team provides innovators with advice and hands-on support to adapt, adopt and sustain proven innovation and develop ideas into new services and products that will benefit the Dorset ICS and wider NHS.

If you would have a project that you would like to discuss, or if there is anything in this newsletter that you would like further information on, please do contact us.



dorsetinnovationhub@uhd.nhs.uk



<https://ourdorset.org.uk/innovation/>

