

HEALTHBUS

Specialist Healthcare for People Experiencing Homelessness



The HealthBus Trust is an award-winning charity offering mobile, specialist healthcare to people experiencing homelessness in Bournemouth and nearby areas. Collaborating with a multidisciplinary team, local authorities, and third-sector providers, the charity delivers GP-led care directly to rough sleepers and those in emergency accommodation, addressing significant healthcare inequalities.



WHO WE ARE

VISION: To reduce health inequalities and develop world class expertise in homeless health through multidisciplinary partnership working.

MISSION: We provide accessible, high quality, patient-centred healthcare for people experiencing homelessness.

VALUES: Every person has an equal right to effective and evidence-based healthcare. We deliver this in a safe and non-judgemental environment.



WHAT WE DO

SPECIALIST CARE:

- Basic Health Checks
- Wound Care
- Chronic Disease Management
- Practical Support to attend Appointments
- Physical & Mental Health Assessments
- Preventative Health including vaccinations
- Liaising with Primary & Secondary Care
- Smoking Cessation & Nutrition Advice
- Sexual Health Promotion and STI Checks.

Partnering with other allied services, we refer patients for; Liver Team Hepatitis Assessments, Drug & Alcohol Support, Optometrist, Podiatrist, and Dentist Support.

“I never thought care like this was possible when I was homeless”

OUR IMPACT

APRIL 2023 - MARCH 2024:

Patients we have seen are aged 18-75 years, some with very complex conditions. Operating part-time, our key achievements are:

- ★ **3727** Total Clinical Interventions
- ★ **1613** Outreach Nursing Engagements
- ★ **1085** Social Prescriber Appointments.
- ★ **692** Mental Health Appointments.
- ★ **381** New Patient Registrations.
- ★ **344** Patients treated via mobile clinic/drop-ins.
- ★ **337** GP Sessions.

NEXT STEPS

SUPPORT: We require commissioning from the NHS to integrate and expand our model of delivery.

FUNDING: Statutory funding needed to develop and sustain this innovative service, through evidence based research and effective patient-centred care.

ACCESS: Access to primary care patient records via an NHS contract to deliver preventative, screening and opportunistic healthcare.



The MBE for
volunteer groups



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