

IAGPS	Integrated Access to General Practice Services: Ensure everyone has easier and more convenient access to GP services, including appointments at evening and weekends
ICB	Integrated Care Board
ICS	Integrated Care Service: Aims to transform general practice, primary and community health and care services in Dorset, so that they are truly integrated and based on the needs of our local populations. One example of this will be the creation of a network of community service hubs, which will enable people to access a wider range of health services, from routine care to urgent and specialist care, closer to their homes
IG	Information Governance: Information Governance is the way in which the NHS handles all organisational information. It pulls together all the information handling requirements into one framework
IHP	Independent Healthcare Provider: An NHS term for a healthcare services provider (a term which, as used in the UK, refers to an organisation, not an individual healthcare professional) that operates independently of the NHS
IRG	Investment and Resources Group
ITT	Invitation to Tender: Is the initial step in competitive tendering, in which suppliers and contractors are invited to provide offers for supply or service contracts, the ITT is one process in IT procurement
IUC	Integrated Urgent Care: Simplifies access for patients and increases confidence in services is the 'Clinical Assessment Service (Clinical Hub)'. It offers patients access to a wide range of clinicians, both experienced generalists and specialists
Incremental progression	An approach to delivering a programme that focuses on delivery benefits of value to stakeholders throughout the programme lifecycle, adapting as necessary to align with new information Source: 5 th Ed. of MSP
Influencing	The act of affecting the behaviours and actions of others Source: 7 th Ed. of the APM Body of Knowledge
Information management	The collection, storage, curation, dissemination, archiving and destruction of documents, images, drawings and other sources of information Source: 7 th Ed. of the APM Body of Knowledge
Inherent risk	The exposure arising from a specific risk before any action has been taken to manage it
Integrated assurance	The coordination of assurance activities where there are a number of assurance providers. Can follow a three lines of defence model from corporate governance Source: 7 th Ed. of the APM Body of Knowledge

Integrated planning	The application of management processes that bring together the planning of benefits, success criteria, scope, quality, time, resources, costs, risk, communications etc to create the project management plan Source: 7 th Ed. of the APM Body of Knowledge
Internal rate of return (IRR)	Is used to determine the profitability of a potential investment. It is discount rate that makes the net present value zero Source: 7 th Ed. of the APM Body of Knowledge
Issue	A problem that is now or is about to breach delegated tolerances for work on a project or programme. Issues require support from the sponsor to agree a resolution Source: 7 th Ed. of the APM Body of Knowledge
Issue	An unplanned event that has occurred and requires management action. It could be a problem, query, change request, or a risk that has occurred Source: 5 th Ed. of MSP
Investing organisation	The body that carries the risk associated with funding the programme and realising the beneficial outcome Source: 5 th Ed. of MSP
Investment appraisal	The analysis done to consider the profitability of an investment over the life of an asset alongside considerations of affordability and strategic fit. An input to the investment decision Source: 7 th Ed. of the APM Body of Knowledge
Investment decision	The decision made by the sponsor and governance board that justifies the investment in a project, programme or portfolio. Investment decisions rely on robust investment appraisal Source: 7 th Ed. of the APM Body of Knowledge
Issue owner	The person who is assigned to take responsibility for resolving the issue to the satisfaction of the programme's governance boards Source: 5 th Ed. of MSP
Iterative life cycle	A life cycle that repeats one or more of the phases of a project or programme before proceeding to the next one with the objective of managing uncertainty of scope by allowing objectives to evolve as learning and discovery takes place Source: 7 th Ed. of the APM Body of Knowledge