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KPI	Key Performance Indicator: A measure of performance that is used by an organisation to define and evaluate how successful it is in making progress towards project or organisational objectives. Some of these are set by the Department of Health, i.e. A&E 4 Hour Wait
Knowledge	An asset embedded tacitly in the minds of individuals or codified explicitly as information. Most knowledge is tacit and only becomes explicit when there is an investment of effort to do so Source: 5 th Ed. of MSP
Knowledge management	The holistic, cross-functional discipline and set of practices concerned with the way organisations create and use knowledge to improve outcomes Source: 7 th Ed. of the APM Body of Knowledge