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NAO	National Audit Office: The National Audit Office audit the financial statements of all central government departments, agencies and other public bodies and report the results to Parliament
NAPC	National Association of Primary Care: A national membership organisation representing and supporting the interests of all healthcare professionals, both clinicians and managers, working across the breadth of primary care
NEPTS	Non-Emergency Patient Transport Services: Provides transport for patients, who are unable to use public or other transport because of their medical condition, to hospital appointments, being admitted/discharged to hospital
NHS	National Health Service: Publicly funded national healthcare system for England
NHSE	National Health Service England: NHS England leads the National Health Service in England. They set the priorities and direction of the NHS and encourage and inform the national debate to improve health and care
NHSI	National Health Service Improvement: NHS Improvement is responsible for overseeing foundation trusts and NHS trusts, as well as independent providers that provide NHS-funded care. They offer the support these providers need to give patients consistently safe, high quality, compassionate care within local health systems that are financially sustainable
NIGB	National Information Governance Board: Holds advisory functions relating to information governance. Monitors practice by relevant bodies in processing relevant information. Publish guidance on the practice to be followed in relation to the processing of relevant information
NIHR	National Institute for Health Research: Fund health and care research and translate discoveries into practical products, treatments, devices and procedures, involving patients and the public
NPSA	National Patient Safety Agency: A risk matrix assessment based on Likelihood of risk and Severity the impact of the risk, which will provide an overall risk score
Net present value (NPV)	Is the difference between the present value of cash inflow and the present value of cash outflow over a period of time. It is the monetary value used to judge the value of an investment at a particular discount rate Source: 7 th Ed. of the APM Body of Knowledge
Network diagram	A model of activities and their dependencies used in scheduling. Also known as a precedence network Source: 7 th Ed. of the APM Body of Knowledge
Non-financial measure of benefit	A metric that enables a benefit (e.g., customer satisfaction) to be counted but not evaluated in financial terms Source: 5 th Ed. of MSP