

# Q

<b>QAG</b>	<p><b>Quality Assurance Group:</b> An operational group that reports to Audit and Quality Committee. Will exist as a 'task and finish' group to assure the Audit and Quality Committee on the processes of the transformation programme. Will ensure the appropriate governance and risk processes are in place to mitigate risk of future legal challenge</p>
<b>QI</b>	<p><b>Quality Improvement:</b> Making healthcare safer, effective, patient cantered, timely, efficient and equitable</p>
<b>Quality</b>	<p>The fitness for purpose or the degree of conformance of the outputs of a process or the process itself to requirements Source: 7<sup>th</sup> Ed. of the APM Body of Knowledge</p>
<b>Quality assurance</b>	<p>A set of practices designed to monitor processes and provide confidence that result in deliverables meeting quality expectations. It may involve quality audits and the stipulated use of best practices</p>
<b>Quality control</b>	<p>Consists of inspection, measurement and testing to verify that the project outputs are fit for purpose to the sponsor Source: 7<sup>th</sup> Ed. of the APM Body of Knowledge</p>
<b>Quality management</b>	<p>A discipline for ensuring the Deliverables, benefits and the processes by which they are delivered, meet stakeholder requirements and are fit for purpose</p>
<b>Quality planning</b>	<p>Takes the defined scope and specifies the acceptance criteria used to validate that the outputs are fit for purpose to the sponsor Source: 7<sup>th</sup> Ed. of the APM Body of Knowledge</p>