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<b>UCC</b>	<b>Urgent Care Centre:</b> Part of the NHS where you can walk-in and instantly access a doctor should you become unwell or experience sudden symptoms that cause concern. Conditions that are not life threatening but are too urgent to wait
<b>UEC</b>	<b>Urgent and Emergency Care:</b> The group responsible for monitoring SWASFT and DCHFT. They support work within urgent and emergency care across Dorset through the implementation of the Urgent Care Strategy and working with the Urgent and Emergency Care Clinical Working Group
<b>UTC</b>	<b>Urgent Treatment Centre:</b> Community and primary care facilities providing access to urgent care. Encompass current walk-in centres, MIUs, GP-led health centres
<b>Users</b>	The group of people who are intended to work with deliverables to enable beneficial change to be realised Source: 7 <sup>th</sup> Ed. of the APM Body of Knowledge
<b>User story</b>	An informal, simple language description of one or more features of a system or tool. User stories are often written from the perspective of an end user or user of a system Source: 7 <sup>th</sup> Ed. of the APM Body of Knowledge